

1. Daphne Point is committed to respect all the rules of good conduct, the rules of the country in which it operates and will not establish conflicts of any kind with the Daphne Lab or who takes their place or with the legal authorities of the country in which it is placed, if not to exercise its right.
2. Daphne Point will respect all the rules of good conduct and right ethical and moral balance in the full respect of the customer. It will not abuse in any way to any weakness of the customer, or take advantage of the client for personal, selfish or economic goals.
3. Daphne Point will be available to customers showing up itself in an educated and professional way, it is committed to not establish discussions which might lead to quarrels and try to be more diplomatic as possible to redeem any eventual dispute.
4. Daphne Point will have to explain to the customer only about what is really competent, without daring to push into areas of knowledge or explanations of which it is not competent or even in disciplines of which it doesn't have titles.
5. Daphne Point will be loyal to the customers and the companies of the Daphne Lab group, respecting the facility, the internal rules, the regulations and the peaceful and serene normal living of a good business relation.
6. Daphne Point will respect their employers, contractors, and anyone working on its behalf as widely as possible.
7. Daphne Point will commit itself to pay the due amount, in case of evident wrong by the Point, it will be ready to reimburse sums not due to customers, assuming there where it will be necessary all responsibilities of any wrong behavior.
8. Daphne Point will respect all privacy norms relative to customers and the secrecy on the business methods or on your relationships with the Daphne group against the competition.
9. Daphne Point should not take advantage of the visibility offered by the Daphne Lab group for their own personal purposes or for more benefits with the competition, avoiding any incorrect behavior and unfair competition also against other Daphne Points.
10. Daphne Point is committed to explain and show to customers that the products of Daphne Lab, there where specified, are not doctors, nor healthcare people, nor prescriptive, and to be suggested and always followed by own doctor, if anything even predisposing, there where it sees fit or it is legally binding, with informed consent forms.

Business system conformed to



Company registered to the national Registry Office of the searches of the Ministry of the University and research. Conformed ISO 9001-EA 38 Sanity.

